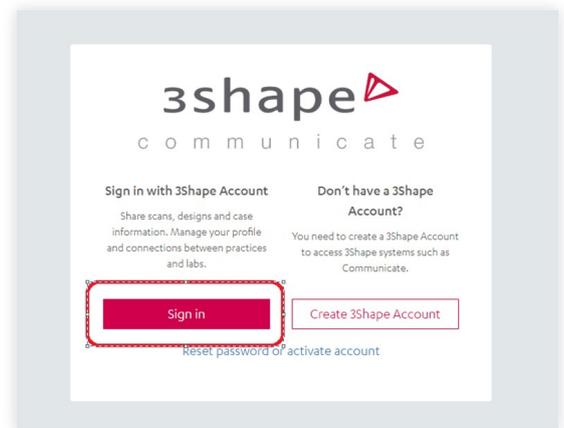


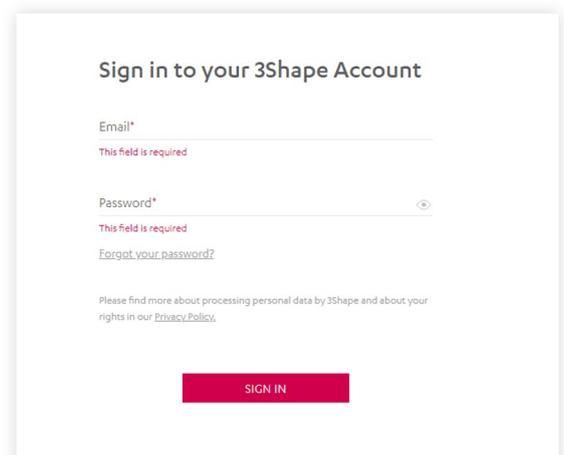
HOW TO ADD RACE ALIGNERS TO YOUR 3SHAPE SCANNER



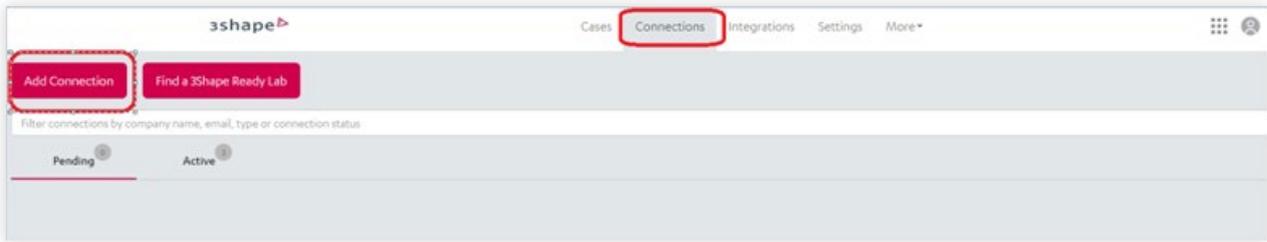
- 1 Go to 3Shape Communicate portal <https://portal.3shapecommunicate.com/login>
- 2 Click 'Sign in' button



- 3 Please use your dentist's communicate account to login.



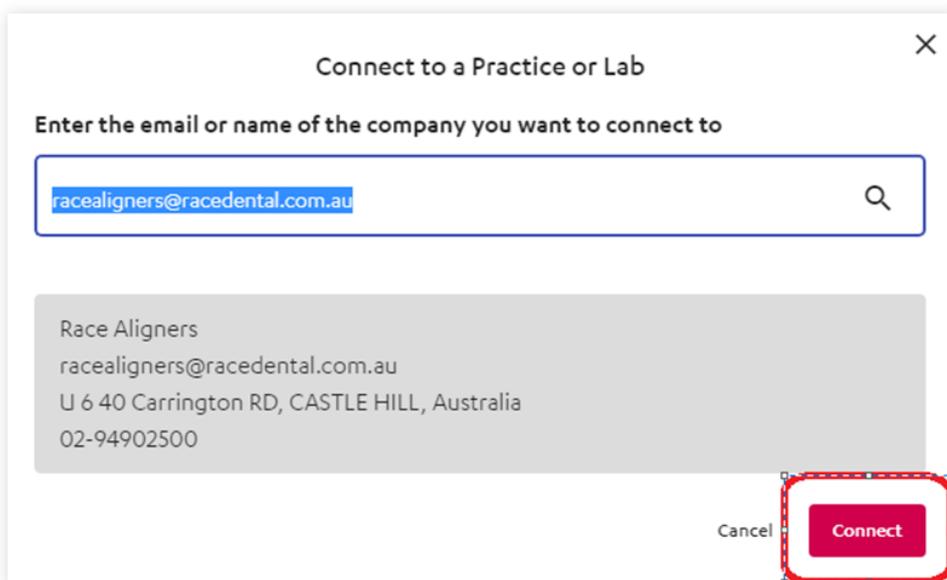
- 4 Once you logged in the 3Shape Communicate portal, please choose the tab of **'Connections'** and click **'Add Connection'** button.



- 5 With the popped up search bar, please input Race Aligners account **'racealigners@racedental.com.au'**.



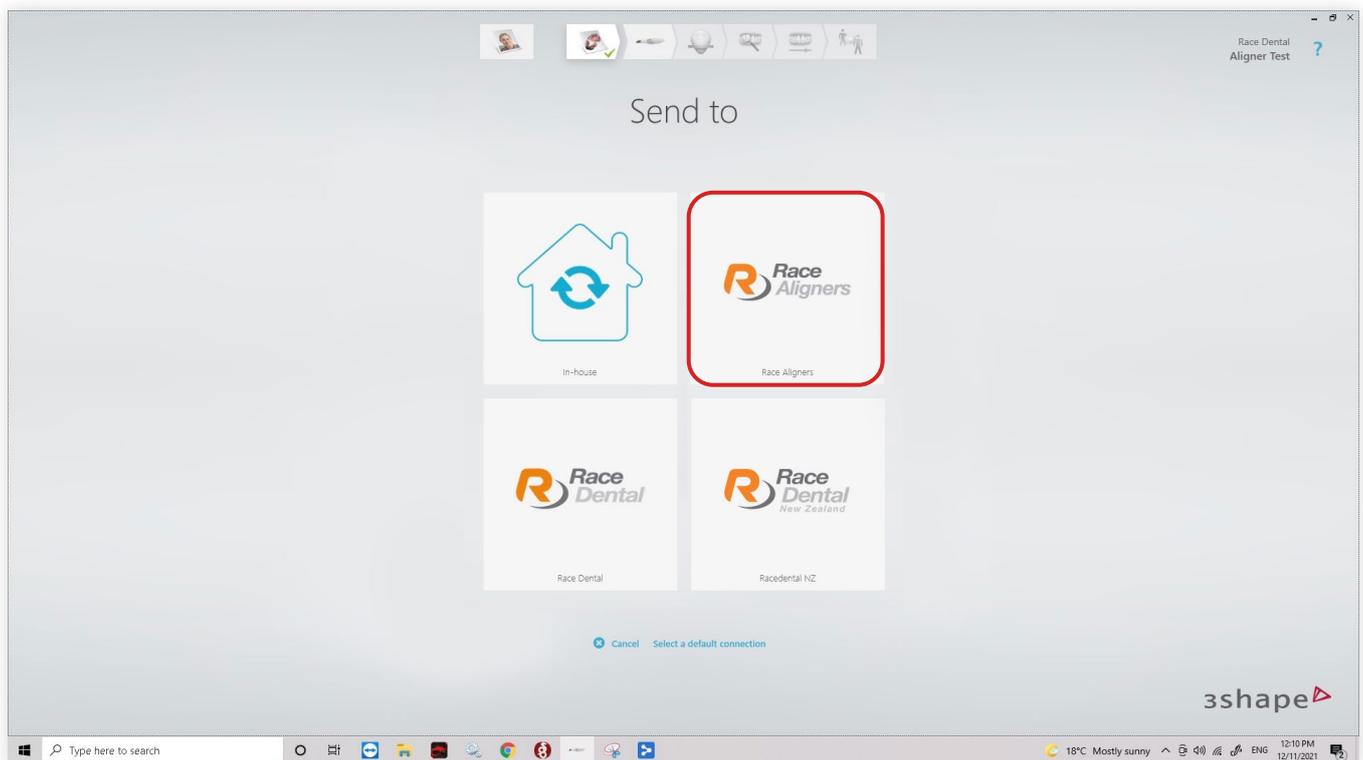
- 6 Then you will be able to see our Aligners account and please click **'Connect'** button.



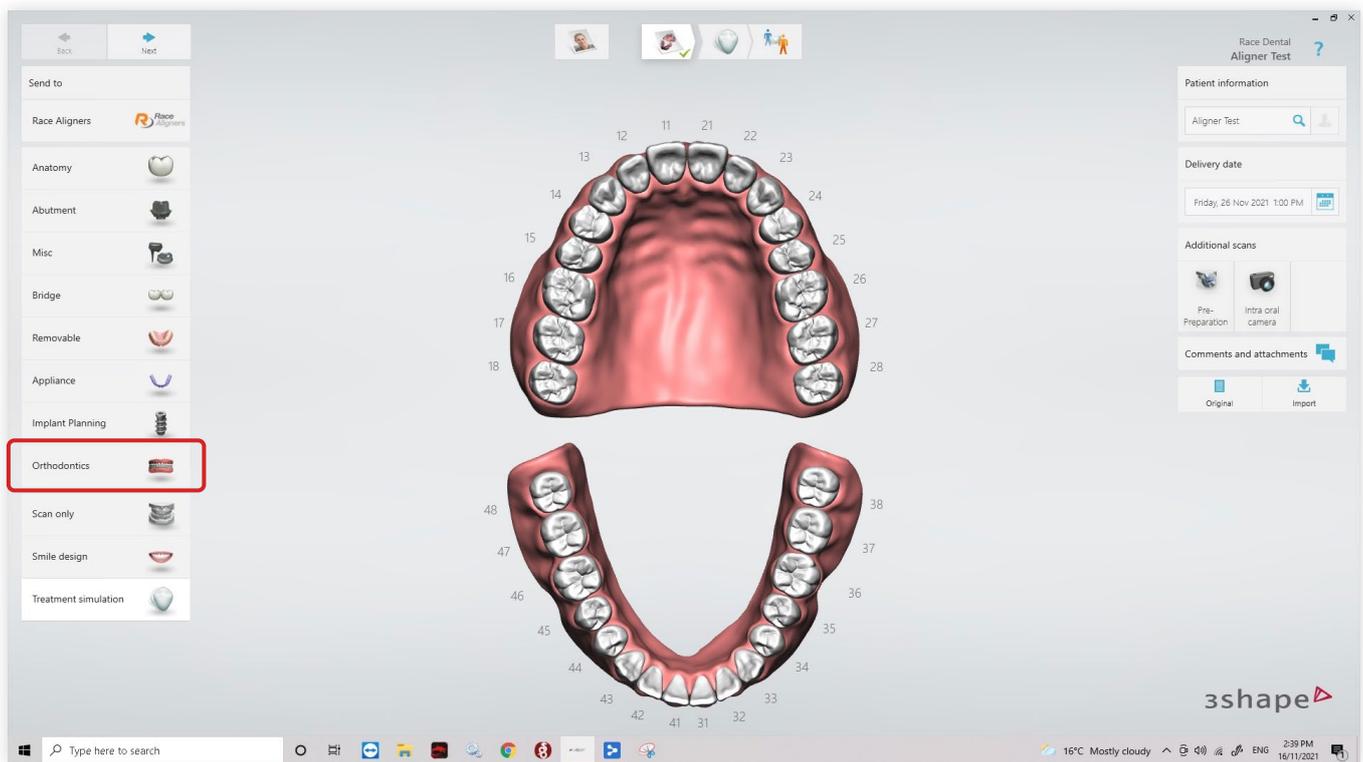
HOW TO SEND YOUR **ALIGNER** **CASE** FROM YOUR **3SHAPE SCANNER**



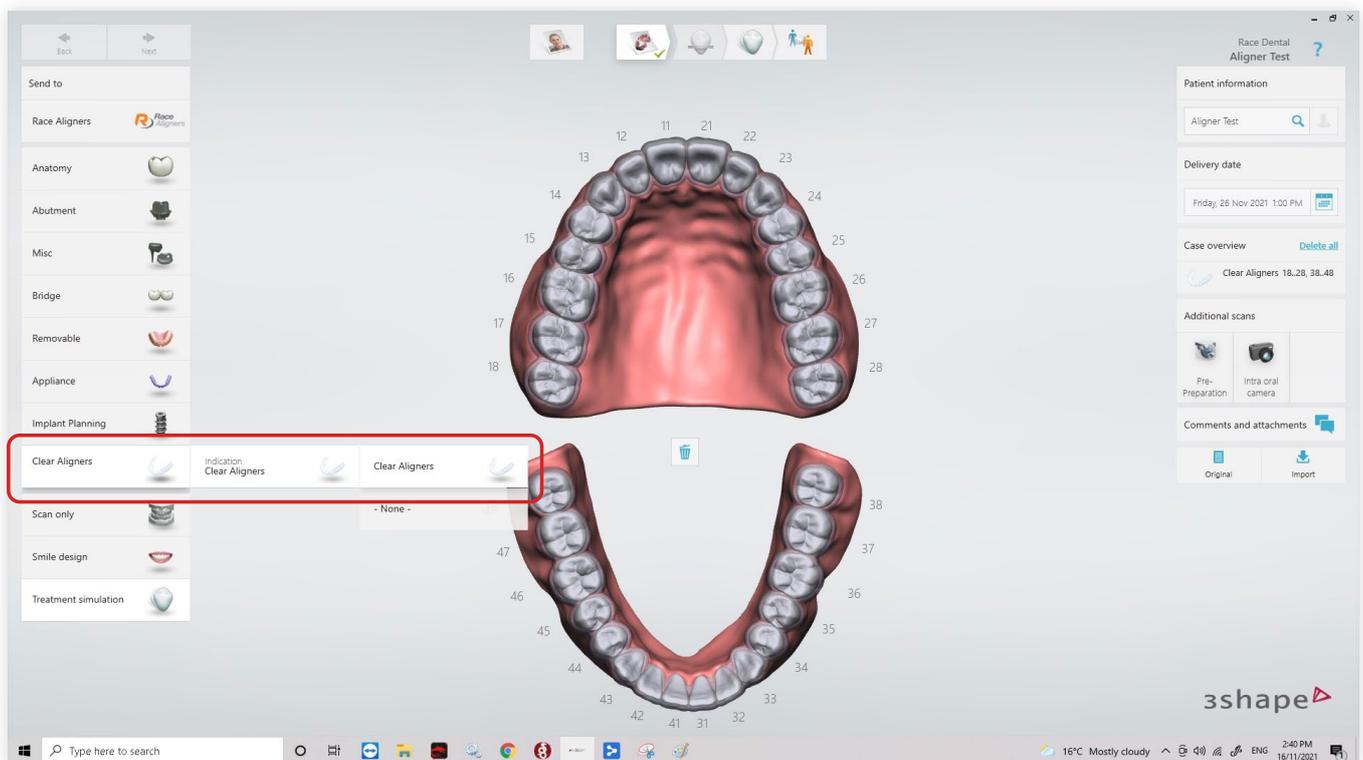
- 1 Set up a new patient case. Select **Race Aligners**.



2 In the prescription select **Orthodontics**.

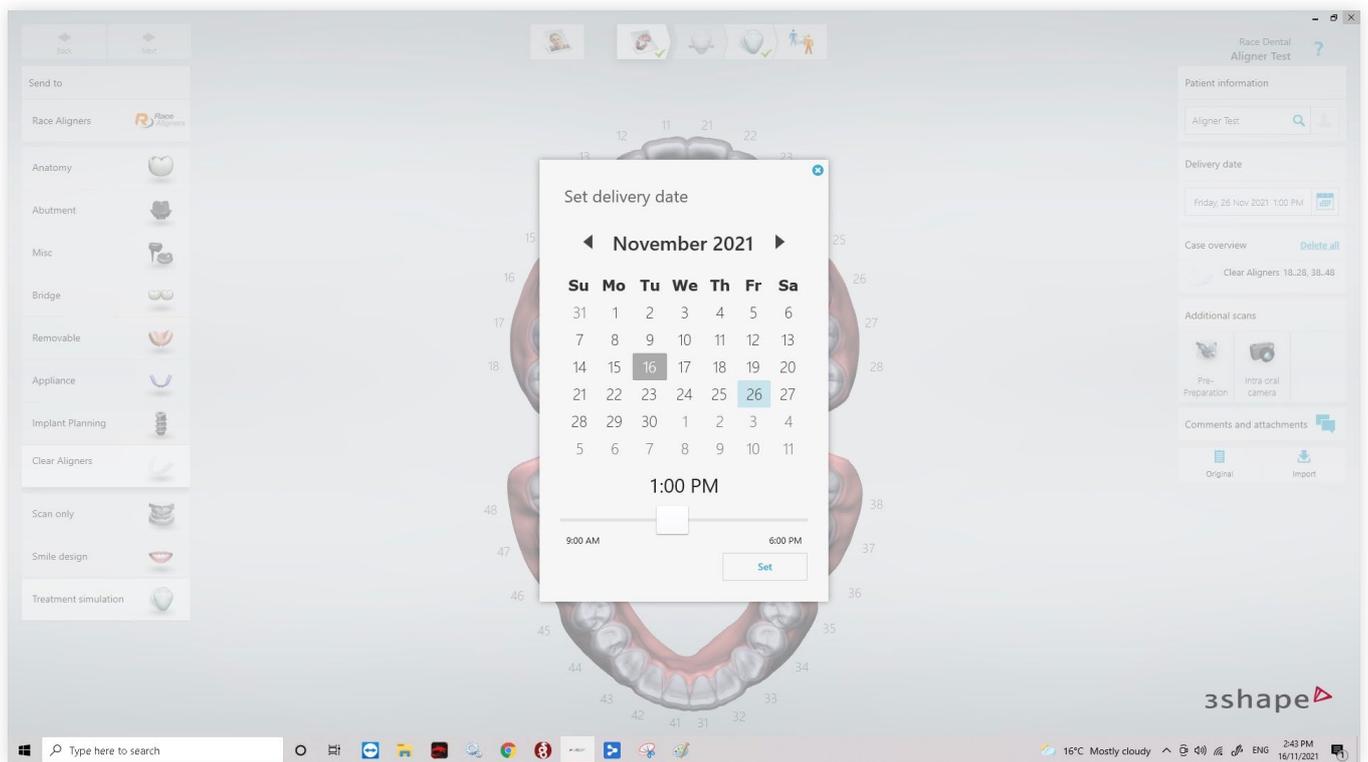


3 Then click **clear aligners**.

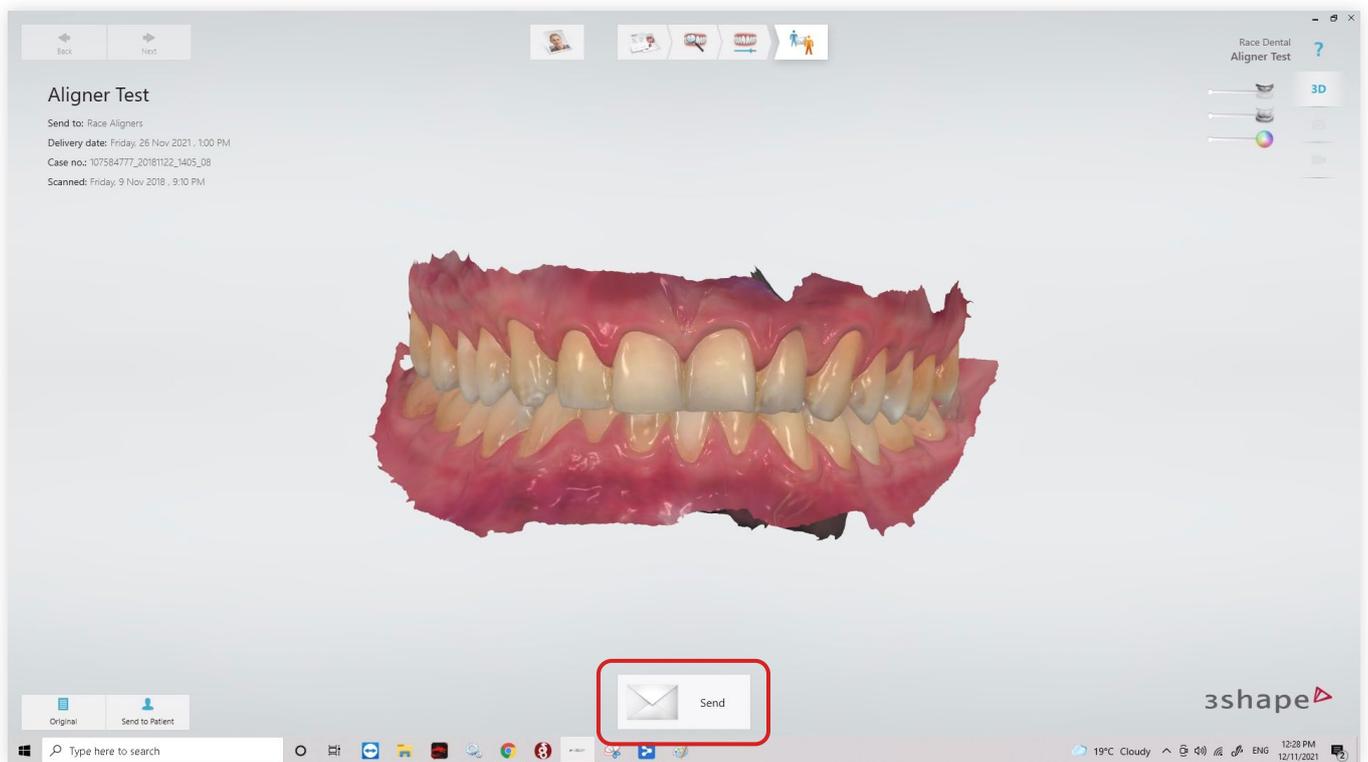


You may include any comments or attachments on the right.

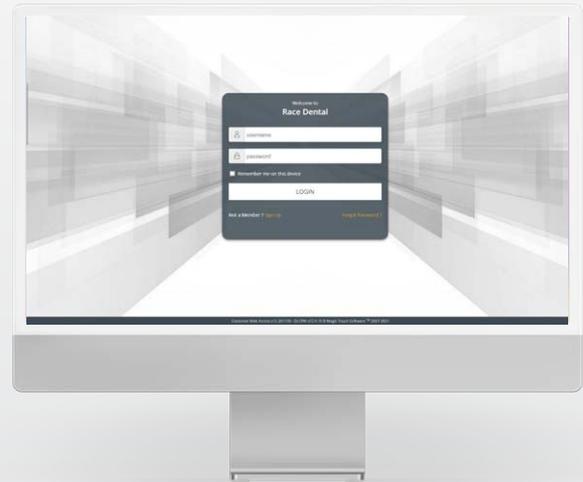
4 Make sure to set a delivery date.



5 Once full mouth scan is completed and processed. Send Case.

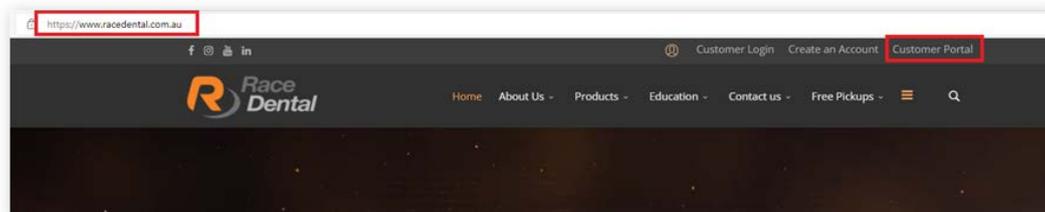


How to send your aligner case through the **Race Dental Customer Portal**



- 1 Once you have submitted your Scan to racealigners@racedental.com.au you will need submit your Patient RX through our secure and compliant Race Dental Customer Portal.

- 2 To do this, navigate to www.racedental.com.au and select **Customer Portal**.

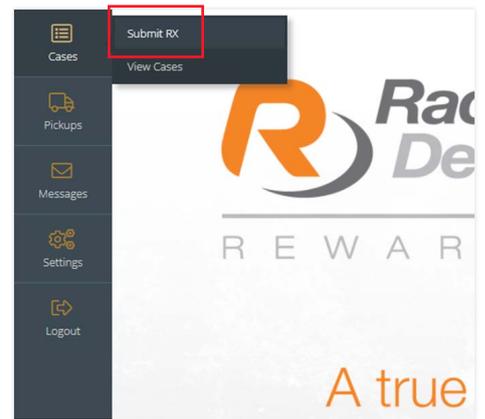


- 3 Next login with your customer portal account details. All Race Dental accounts have been setup with a Race Dental Portal account, if you are having trouble logging in, please contact one of our friendly team members for assistance.



If this is your first-time logging into your Race Dental Customer Portal account, be sure to check out our full suite of training videos at <https://www.racedental.com.au/education/education/customer-portal-training> to get the most from your Portal.

- 4 To lodge our aligner RX, hover over **cases** and select **submit RX**.



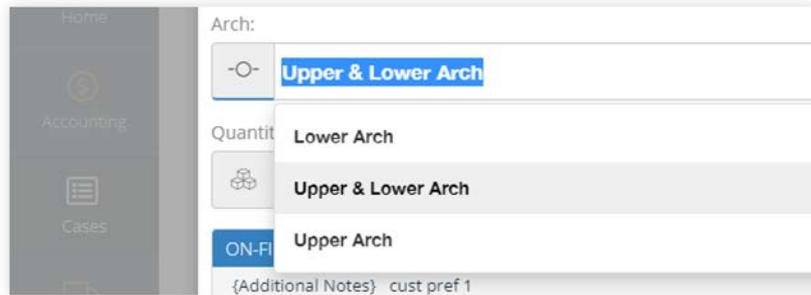
- 5 Next, we need to complete the prescription form.
- Type in the **First name, last name**.
 - **Shade**, can be marked as **NA**.
 - Scanner is how the scan was sent to us. Select **traditional** if you are sending impressions.
 - Select the **requested return date**.
- Then, click on **products**.

A screenshot of a prescription form. The form is divided into sections: 'Shipping Address', 'Patient Details', and 'Case Details'. The 'Patient Details' section has fields for 'First Name' (containing 'Demo'), 'Last Name' (containing 'Aligner'), 'Chart Number', and 'Sex'. The 'Case Details' section has fields for 'Shade' (containing 'NA'), 'Scanner' (containing '3Shape'), and 'Requested Return Date' (containing '08/12/2021'). There are also 'PRODUCTS' and 'ATTACHMENTS' buttons at the bottom. Red boxes highlight the 'First Name', 'Last Name', 'Shade', 'Scanner', and 'Requested Return Date' fields.

- 6 In RX Type select **Race Aligners**, and then in the products box, select **Race Aligners**.

A screenshot of the 'RX Type' and 'Product' selection interface. The 'RX Type' dropdown is set to 'Race Aligners'. The 'Product' dropdown is set to 'select product'. Below the 'Product' dropdown, a search bar is visible with the text 'search product'. A list of products is shown, including 'Race Aligners' and 'Race Aligners - [FP00001240]'. Red boxes highlight the 'Race Aligners' dropdown and the 'Race Aligners' product in the list.

7 Indicate the Arch required. For this example, we are selecting upper and lower arch.



8 Please ensure the **patients mobile, Date of birth and email** are entered, we need these to ensure a seamless dental monitoring experience for the patient.

- Indicate if the use of **IPR or attachments** are allowed for this case
- Indicate any **extractions**, if applicable.
- **Mark the teeth** that cannot be moved, e.g. implant teeth.
- Mark if the **anterior posterior relationship should be maintained or improved.**
- And if the **overbite/overjet** should be **maintained or improved.**
- Lastly, any **additional comments** or notes can be added to the product and case.

Patient's Mobile * required for dental monitoring
0431123456

Patient's Date of Birth * required for dental monitoring
31/01/2000

Patient's Email * required for dental monitoring
demo@cedental.com.au

Allow IPR
 Yes No

Allow Attachment
 Yes No

Indicate Extractions * if applicable

Ankylosis / Implant * tooth that cannot be moved - if applicable

AP Relation - Left
 Maintain Improve Canine Relationship

AP Relation - Right
 Maintain Improve Canine Relationship

Overjet
 Maintain Improve

Overbite
 Maintain Improve

Comment/Further Specification
comment/further specification

- 9 Mark the case as approved. If you have not sent your digital scan from your scanner to the Race Aligners lab connection and have exported the .STL file from your scanner, you can add this as an attachment to your RX. Simply select **Attachments > Digital Impression**. Drag and drop the .STL file to the provided space for attachment. Make sure that **This case is authorised and signed by** is ticked before you select **Submit Case**.

The screenshot shows the 'Attachments' section of the Race Aligners software. The 'Digital Impression' tab is selected, and the 'THIS CASE IS AUTHORIZED AND SIGNED BY' checkbox is checked. The 'SUBMIT CASE' button is highlighted.

- 10 Review the final case and select confirm order.

The screenshot shows the 'Order Confirmation' screen. The 'CONFIRM ORDER' button is highlighted.

- 11 If this is a digital case, you have successfully submitted your aligner case. If this is traditional case, ensure you click print work order and send this printout with the impressions. You can also book your pickup from this popup as well.

The screenshot shows the 'Submit Rx' popup window. The message reads 'Case number 759908 successfully submitted.' Below the message are two buttons: 'PRINT WORK ORDER' and 'SCHEDULE PICKUP'. A 'CLOSE' button is located at the bottom right.